

# Certificate

The certification body of TÜV Informationstechnik GmbH hereby awards this certificate to the company

**Soft & Cloud GmbH**  
**(until 2022-11-07: Soft & Cloud AG)**  
**Saerbecker Straße 141**  
**48268 Greven, Germany**

to confirm that its process

## Secure licence transfer

fulfils all requirements of the criteria

## TÜVIT Trusted Process V1.2

of TÜV Informationstechnik GmbH. The requirements are summarized in the appendix to the certificate.

The appendix is part of the certificate with the ID 5141.22 and consists of 3 pages.

Essen, 2022-11-30

Dr. Christoph Sutter, Head of Certification Body



Certificate validity:  
2022-11-30 – 2023-07-10



## Certification scheme

The certification body of TÜV Informationstechnik GmbH performs its certifications based on the following certification scheme:

- German document: “Zertifizierungsprogramm (nicht akkreditierter Bereich) der Zertifizierungsstelle der TÜV Informationstechnik GmbH”, version 1.1 as of 2020-03-01, TÜV Informationstechnik GmbH

## Evaluation report

- German document: „Evaluierungsbericht – “Prozess Sicherer Lizenztransfer der Soft & Cloud AG”, version 3.0 as of 2021-07-08, TÜV Informationstechnik GmbH

## Evaluation requirements

- German document: “TÜVIT Trusted Process (TPCS)”, version 1.2 as of 2017-05-12, TÜV Informationstechnik GmbH
- Evaluation criteria for secure license transfer derived from the jurisprudence judgment C 128/11 of the Court of Justice of the European Union (CJEU) as of 2012-07-03

## Evaluation target

The evaluation target is the process “Secure licence transfer” of Soft & Cloud GmbH with the sub processes:

- purchase of used software licenses,
- sale of used software licenses and
- inventory check.

In case of purchase of used software licenses Soft & Cloud AG receives from the seller written confirmation that

- the software license was acquired in the EU from the copyright owner as original license,
- the software license was purchased for perpetual use and
- their use is ceased after the sale of the software license.

With the sale of used software licenses it is ensured that only licenses are sold, which were purchased. That is checked as part of the inventory check in two independent ways.

The overall process is described in the following German document:

- Prozessbeschreibung “Sicherer Lizenztransfer of Soft & Cloud AG“, version 1.0 as of 2021-06-19, Soft & Cloud AG

## Evaluation result

The process fulfills the requirements of the following evaluation criteria for secure license transfer and the criteria TÜVIT Trusted Process (TPCS), version 1.2.

## Evaluation criteria for secure license transfer

The evaluation criteria for secure license transfer were prepared on the basis of the CJEU judgment C-128/11 as of 2012-07-03 and take into account the decisions for the marketing requirements of used licenses for computer programs downloaded from the internet:

### 1 Declaration of the seller

The following must be provided as evidences for each purchased used software license by a written declaration of seller:

- existence of the original license for perpetual use sold in the EU,
- existence of Commercial Off-The-Shelf (COTS) software,
- legitimate purchase of the license by the seller,
- confirmation of the seller that he has stopped the use of the software license and destroyed the software.

Licenses without the above-mentioned information will not be traded.

### 2 Proof of origin in case of a legal defence

In the case of a legal defence the origin of a used software license can be demonstrated based on the declaration of the seller.

### 3 Technical inventory management

Purchases and sales of software licenses are stored in accounting software so that no more software licenses can be resold than those purchased originally.

### 4 Periodic inventory check

There are regular checks of the inventory of software licenses in two independent ways.

# Summary of the TÜVIT Trusted Process criteria

## 1 Process Documentation

The process documentation is the basis for the process and its defined procedures. It appropriately documents the process requirements and serves as a basis for assessment and improvement. The documentation is sufficiently detailed to allow process reproducibility within certain limits.

## 2 Process Development and Implementation

The process has been developed and implemented based on interested parties' required objectives. The current process is consistent with its documentation.

## 3 Process Performance and Effectiveness

The process is developed to provide long term effectiveness. For this purpose, it is subject to continual performance measurements that may result in process or documentation improvements and the implementation of any change.

## 4 Consideration of Interested Parties

The objectives of the process are aligned with the parties interested in performance and success of the process, its measures and its results.

## 5 Quality Assurance

The process has been designed to repeatedly show both quality and success in its results. The process involves intermediate quality checks to ensure that it consistently achieves its intended goal. Quality criteria for the checks and related checklists are described in the process documentation.

## 6 Resources

The process consists of a series of measures and corresponding resources to achieve intended results.

## 7 Risks and Dangers

A procedure exists to control risks and dangers associated with the process and this is detailed in the process documentation.