

The certification body of TÜV Informationstechnik GmbH certifies as a result of the certification decision as of 2022-09-28 according to Art. 42 Abs. 5 GDPR, that

**La-Well Systems GmbH
Hartwig-Mildenberg Straße 5 - 9
32257 Bünde, Germany**

as controller in accordance with Art. 4 No. 7 GDPR within the scope of Germany, data processing by information processing systems

**CLICKDOC Videosprechstunde, App-
Version 21.12 (Android und iOS)**

is operated in accordance with appendices 1 (permitted use) and 2 (exclusions of use) in conformity with the requirements of EU Regulation 2016/679 (GDPR) and the additional requirements of the data protection supervisory authorities and is monitored during the term of the certificate.

The information of the data protection supervisory authority NRW according to Art. 43 para. 5 GDPR has taken place on: 2022-09-21.

Evaluation basis: Zertifizierungsprogramm DS-GVO, version 0.97
Trusted Site Data Privacy, Version 2.4



Last evaluation day:
2022-09-16
Monitoring until:
2023-09-28
Certificate validity:
2022-09-28 – 2023-09-28

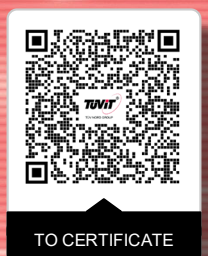
Certificate ID: 5614.22
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Essen, 2022-09-28

Dr. Christoph Sutter
Head of Certification Body

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Certificate



Certification scheme and monitoring

The certification body of TÜV Informationstechnik GmbH performs its certification on the basis of the following certification scheme:

- German document: “Zertifizierungsprogramm DSGVO der TÜV Informationstechnik GmbH”, version 0.97 as of 2021-08-11, TÜV Informationstechnik GmbH

Transfer note

This certificate was issued by the certification body of TÜV Informationstechnik GmbH, which is already accredited according to ISO/IEC 17065 and is still in the accreditation process (including evaluation of the certification scheme).

According to Annex 31b to the Federal Medical Insurance Contract (BMV-Ä) “Vereinbarung über die Anforderungen an die technischen Verfahren zur Videosprechstunde gemäß § 365 Absatz 1 SGB V vom 21. Oktober 2016 in der Fassung vom 15. Juni 2022”, this certificate may can be used for a transitional period up to December 31, 2022, subject to any changes and extensions of the transitional period of Annex 31b to the Federal Medical Insurance Agreement (BMV-Ä).

The application number at the DAkkS is: PP-12022-01.

According to the certification scheme, the conformity of the evaluation target is monitored annually within the term of the certificate.

The next planned surveillance shall take place by 2023-09-28 at the latest.

Evaluation target

The evaluation target is data processing by information processing systems:

- CLICKDOC Videosprechstunde, App-Version 21.12 (Android und iOS)

of the operator

- La-Well Systems GmbH in 32257 Bünde, Hartwig-Mildenberg Straße 5 - 9

and its branches

- No branches

Field of application and exclusions of usage

- The field of application is defined in Annex 31b of the Bundesmantelvertrag-Ärzte (BMV-Ä): telemedical, synchronous peer-to-peer communication of the online video consultation between the doctor and the patient known to him.
- The exclusions of usage are set out in appendix 2.

Short expert report (public)

- German document: "Kurzgutachten über die Ergebnisse der Zertifizierung 5614.22", Version 2.0 as of 2022-09-16, TÜV Informationstechnik GmbH

Evaluation basis

The evaluation was based on the following requirements:

- EU Regulation 2016/679 (GDPR) including the additional requirements of the data protection supervisory authority.

- Criteria catalog (German document): “Trusted Site Data Privacy Kriterienkatalog für Prüfungen der Konformität einer IT-Lösung zur Europäischen Datenschutzgrundverordnung”, version 2.4 as of 2021-12-15, TÜV Informationstechnik GmbH

Evaluation report

The evaluation result is set out in the following report:

- German document: “Evaluierungsbericht Trusted Site Data Privacy, CLICKDOC Videosprechstunde, App-Version 21.12 (Android und iOS)”, version 2.0 as of 2022-09-16, TÜV Informationstechnik GmbH.

Evaluation result

- The evaluation was conducted during the period from 2022-01-20 until 2022-09-16 (last evaluation day).
- The evaluation target fulfills all applicable requirements from EU Regulation 2016/679 (GDPR) and the criteria catalog Trusted Site Data Privacy, version 2.4.

The recommendations stated in the evaluation report must be observed.

Certification decision

The result of the certification decision on 2022-09-28 showed that the applicant, its data processing and the following branches

- No branches

meet all applicable requirements for the operational environment and observing the exclusions of usage.

The reasons for granting the certificate were provided to the data protection supervisory authority NRW (North Rhine-Westphalia) in accordance with Art. 43 (5) DS-GVO on 2022-09-21.

Usage exclusions

The following usage is explicitly excluded:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication for the online video consultation.
- Interfaces to other additional functions offered by La-Well Systems GmbH such as provision of doctor's letters, diagnostic results, calendar functions, images etc.