

Certificate

The certification body of TÜV Informationstechnik GmbH hereby confirms in accordance with § 5 para. 2 lit. a) annex 31b to the Federal Umbrella Agreement-Doctors (Bundesmantelvertrag-Ärzte – BMV-Ä) and as a result of the certification decision on 2023-05-12 to the video service provider

Certificate validity:
2023-05-12 – 2026-05-12

PINO Pharmazeutische Präparate GmbH
Große Elbstraße 281
22767 Hamburg, Germany

the conformity of the technical procedure for the video consultation

therame Videosprechstunde (Version 1.1)

to the requirements for information technology security pursuant to § 2 para. 2 to 5 of annex 31b to the Federal Umbrella Agreement-Doctors (BMV-Ä) in conjunction with the “Agreement on the requirements for the technical procedures for video consultation pursuant to § 365 para. 1 SGB V of 21 October 2016 as amended on 19 December 2022”.

The certification was carried out on the basis of DIN EN ISO/IEC 17065, the certification scheme “Trusted Site Video Consultation of the Certification Body of TÜV Informationstechnik GmbH”, version 4.2 as of 2023-02-01 as well as the evaluation basis “Criteria Catalogue Trusted Site Video Consultation”, version 3.1 as of 2022-07-21.

The appendix to the certificate is part of the certificate with the ID 5719.23 and consists of one page.

Essen, 2023-11-24

Dr. Christoph Sutter, Head of Certification Body

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TÜV®



To Certificate



TÜVNORDGROUP

Certification target

Video consultations are basically defined as synchronous communication between a doctor and a patient known to him, via the technical equipment available to the patient (peer-to-peer), if necessary with assistance, e.g. by a reference person, in the sense of an online video consultation in real time, which the doctor can offer the patient.

The certification target in terms of the technical procedure for video consultation according to Annex 31b to the Bundesmantelvertrag-Ärzte (BMV-Ä) is:

- therame Videosprechstunde (Version 1.1)

It consists of the telemedical function: implementation of online video consultations. The evaluation covers the certification target, the conduction of the video consultation (medical consultation) and its termination.

Not part of the certification target to be considered are:

- All functions and data processing that are not part of the telemedical, synchronous peer-to-peer communication of the online video consultation service.
- Further functions of the Therame applications such as the chat function between doctor and patient and the administration for managing doctors and patients.

According to the current definition of the video consultation, the functions mentioned as examples are not a core component of the online video consultation in real time within the framework of synchronous peer-to-peer communication and are therefore not part of the object of the evaluation. A separate information security assessment of the entire Therame web applications is not carried out as part of the evaluation.

The operator of therame Videosprechstunde (Version 1.1) is the company:

- PINO Pharmazeutische Präparate GmbH in 22767 Hamburg, Große Elbstraße 281, Germany

and its branches:

- No branches.