

The certification body of TÜV Informationstechnik GmbH
hereby awards this certificate to the company

Commerzbank AG
Kaiserstraße 16
60311 Frankfurt am Main

to confirm that the alarm receiving center

Sicherheitszentrale LTF

fulfils all requirements of Standards

DIN EN 50518:2019.

The requirements are summarized in the appendix to the
certificate.

The appendix is part of the certificate and consists of 3 pages.

The certificate is valid only in conjunction with the evaluation
report.



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Certificate validity:
2021-07-15 – 2022-07-15

Certificate ID: 6015.21

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Essen, 2021-07-15

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Certificate

Certification Scheme

The certification body of TÜV Informationstechnik GmbH is accredited by “DAkkS Deutsche Akkreditierungsstelle GmbH” according to EN ISO/IEC 17065 for the scopes IT security and security technology product certification. The certification body performs its certification on the basis of the following accredited certification system:

- “Certification System (accredited scope) of the certification body of TÜV Informationstechnik GmbH”, version 2.1 as of 2020-03-01, TÜV Informationstechnik GmbH

Evaluation Report

- German document: „Prüfbericht – Trusted Site Alarm Receiving Center (TSA) Sicherheitszentrale DLZ”, version 1.0 as of 2021-07-12, TÜV Informationstechnik GmbH

Evaluation Requirements

- “TSA.EN50518 Criteria Catalog, Evaluation and Certification of Alarm Receiving Centers according to EN 50518, TSA.EN50518, Version 2.0“ as of 01.04.2020, TÜV Informationstechnik GmbH
- Underlying series of standards:
 - Monitoring and alarm receiving centre, German Version EN 50518:2019

The Evaluation Requirements are summarized at the end.

Evaluation Target

The target of evaluation is the alarm receiving center “Sicherheitszentrale LTF” of Commerzbank AG. It is detailed in the evaluation report.

Evaluation Result

The target of evaluation fulfills all applicable evaluation requirements and complies with “DIN EN 50518: 2019”.

Summary of the Evaluation Requirements

Requirements of Trusted Site Alarm receiving center, version 2.0:

1 ENV - Environment

ENV01 Risk assessment

2 CON - Construction

CON01 Constructional requirements against attacks by mechanical means

CON02 Constructional requirements against firearms attacks

CON03 Constructional requirements against fire

CON04 Constructional requirements against lightning

CON05 Social facilities

CON06 Openings

CON07 Personnel interlock

CON08 Personnel interlock locking devices

CON09 Mechanical locks of the doors

CON10 Emergency exit

CON11 Visual protection to the inside of the AES

CON12 Ventilation

CON13 Pass-through / locks

CON14 Location of the data processing equipment

3 SEC - Security

SEC01 Intrusion detection system

SEC02 Fire alarm system

SEC03 Door / window opening monitoring

- SEC04 Gas detection system
- SEC05 Monitoring of the communication system
- SEC06 Panic alarms
- SEC07 Monitoring for personnel protection
- SEC08 Message from the protection systems
- SEC09 Access and video surveillance

4 POW - Power Supply

- POW01 Mains power supply
- POW02 Back-up power supply
- POW03 UPS
- POW04 Back-up generator (NEA)

5 ORG - Organization

- ORG01 Requirements for the alarm management system
- ORG02 Operational processes of the AES
- ORG03 Emergency plan and evacuation procedure
- ORG04 Requirements for the AES management
- ORG05 Test specifications and troubleshooting
- ORG06 Personnel
- ORG07 Personnel requirements
- ORG08 Conformity audits