

The certification body of TÜV Informationstechnik GmbH  
hereby awards this certificate to the company

**Mentana-Claimsoft GmbH**  
**Trebuser Straße 47**  
**15517 Fürstenwalde, Germany**

to confirm that its trust service

**Mentana EU Mail**

fulfils all relevant requirements defined in

**Regulation (EU) No. 910/2014**  
**(eIDAS) for electronic registered**  
**delivery.**

The appendix to the certificate is part of the certificate and  
consists of 3 pages.

The certificate is valid only in conjunction with the conformity  
assessment report.



Certificate ID: 9713.16

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17  
Certificate valid until  
2017-07-21

Essen, 2016-07-21

Dr. Christoph Sutter  
Head of Certification Body

**TÜV Informationstechnik GmbH**  
TÜV NORD GROUP  
Langemarckstr. 20  
45141 Essen, Germany  
www.tuvit.de



**Certificate**

## **Certification Scheme**

The certification body of TÜV Informationstechnik GmbH is accredited by “DAkkS Deutsche Akkreditierungsstelle GmbH” according to EN ISO/IEC 17065 for the scopes IT security and security technology product certification and according to eIDAS. The certification body performs its certification on the basis of the following accredited certification scheme:

- “Certification Scheme eIDAS (accredited scope) of the certification body of TÜV Informationstechnik GmbH”, version 1.0 as of 2016-05-12, TÜV Informationstechnik GmbH

## **Conformity Assessment Report**

- “Konformitätsbewertungsbericht, Mentana EU Mail”, as of 2016-07-21, TÜV Informationstechnik GmbH

## **Conformity Assessment Requirements**

The conformity assessment requirements are defined in eIDAS:

- REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

for the following trust service:

- electronic registered delivery

## **Conformity Assessment Target**

The target of conformity assessment is characterized by the certificate information of the inspected trust service:

**Mentana EU Mail:**

<b>Issuer of CA certificate (Root CA or intermediate CA): CN = D-TRUST Qualified Root CA 1 2012:PN Certificate Serial Number: 0e 87 66</b>	
<b>Name of CA (as in certificate)</b>	<b>serial number of certificate</b>
CN = Intermediaer_MC:22:PN	12 82 c1
CN = Intermediaer_MC:23:PN	12 c1 30
CN = Intermediaer_MC:24:PN	12 82 d8
CN = Intermediaer_MC:25:PN	12 82 c3
CN = Intermediaer_MC:26:PN	12 82 cb
CN = Intermediaer_MC:35:PN	12 c1 36
CN = Intermediaer_MC:37:PN	12 c1 38
CN = Intermediaer_MC:38:PN	12 c1 3b

together with the documentation of the operator:

- “Allgemeine Geschäftsbedingungen für die Nutzung der De-Mail-Dienste der Mentana-Claimsoft GmbH durch Privatkunden”, version 1.5 as of 2014-11-25
- “Allgemeine Geschäftsbedingungen für die Nutzung der De-Mail-Dienste der Mentana-Claimsoft GmbH durch Geschäftskunden”, version 1.7 as of 2015-01-12
- “Prozess Dienstleistung DMDA“, version 1.2.0.1 as of 2016-07-01
- “Mentana Leistungsbeschreibung, Preisliste Gewerbetunden”, as of 2016-02-06
- “Mentana Leistungsbeschreibung, Preisliste Privatkunden”, as of 2016-02-06

## Conformity Assessment Result

- The target of conformity assessment fulfills all applicable conformity assessment requirements.
- The certification requirements defined in the certification scheme are fulfilled.

## Summary of the Conformity Assessment Requirements

The eIDAS contains the following general requirements for the trust service:

### 1 Accessibility for persons with disabilities

Requirements from eIDAS, Article 15

### 2 Security requirements applicable to trust service providers

Requirements from eIDAS, Article 19, Para. 1, 2

### 3 Requirements for qualified trust service providers

Requirements from eIDAS, Article 24, Para. 2 a), b), c), d), e), f), g), h), i), j)

The eIDAS contains the following specific requirements for the trust service:

### 4 Requirements for electronic registered delivery

Requirements from eIDAS, Article 44, Para. 1 a), b), c), d), e), f)

## **Scope of the Amendment**

This amendment as of 2016-10-14 supplements the certificate with certificate ID: 9713.16 as of 2016-07-21 because of the conducted surveillance audit. The target of the evaluation was the exchange of the certificates of the inspected trust service.

## **Certification Scheme**

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## **Conformity Assessment Report**

- German document: “Nachtrag 1 vom 2016-10-14 zum Conformity Assessment Report / „Konformitätsbewertungsbericht, TUVIT.9713.TSP.07.2016” as of 2016-07-21, Mentana EU Mail, TÜV Informationstechnik GmbH

## **Conformity Assessment Requirements**

The conformity assessment requirements are defined in eIDAS:

- REGULATION (EU) No 910/2014 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 23 July 2014 on electronic identification and trust services for electronic transactions in the internal market and repealing Directive 1999/93/EC

for the following trust service:

- electronic registered delivery.

### Conformity Assessment Target

The target of conformity assessment is characterized by the certificate information of the inspected trust service:

#### Mentana EU Mail:

<b>Issuer of CA certificate (Root CA or intermediate CA):                      CN = D-TRUST Qualified CA 3 2014:PN                      Certificate Serial Number: 15 99 24</b>	
<b>Name of CA (as in certificate)</b>	<b>serial number of certificate</b>
CN = Intermediaer_MC:39:PN	18 5b 84
CN = Intermediaer_MC:40:PN	18 5b 82
CN = Intermediaer_MC:41:PN	18 5b 8a
CN = Intermediaer_MC:42:PN	18 5b 88
CN = Intermediaer_MC:43:PN	18 5b 43
CN = Intermediaer_MC:44:PN	18 5d c8
CN = Intermediaer_MC:45:PN	18 5b 86
CN = Intermediaer_MC:46:PN	18 5d c4
CN = Intermediaer_MC:47:PN	18 5b 77
CN = Intermediaer_MC:48:PN	18 5b 73
CN = Intermediaer_MC:49:PN	18 5b 8e
CN = Intermediaer_MC:50:PN	18 61 47
CN = Intermediaer_MC:51:PN	18 5b 79
CN = Intermediaer_MC:52:PN	18 5b 8c
CN = Intermediaer_MC:53:PN	18 5b 7d
CN = Intermediaer_MC:54:PN	18 5b 7f
CN = Intermediaer_MC:55:PN	18 5b 7b

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### **Conformity Assessment Result**

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### **Summary of the Conformity Assessment Requirements**

The eIDAS contains the following general requirements for the trust service:

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#### **2 Security requirements applicable to trust service providers**

Requirements from eIDAS, Article 19, Para. 1, 2

### **3 Requirements for qualified trust service providers**

Requirements from eIDAS, Article 24, Para. 2 a), b), c), d), e), f), g), h), i), j)

The eIDAS contains the following specific requirements for the trust service:

### **4 Requirements for qualified trust services of electronic registered delivery**

Requirements from eIDAS, Article 44, Para. 1 a), b), c), d), e), f)